



MyTokioApp Campaign

Terms and Conditions

- Organizer:** The MyTokioApp Campaign ("Campaign") is organized by Tokio Marine Insurans (Malaysia) Berhad ("TMIM").
- Prizes:** Participants can win an iPhone 15 Pro or RM20 Touch 'n Go eWallet credit.
- Campaign Period:** The Campaign runs from 1 July 2024 to 31 August 2024.
- No Combination:** This Campaign cannot be combined with any other campaigns that may be launched periodically.
- Extension:** TMIM may extend the Campaign. Participation after the Campaign Period will not be considered.
- Eligibility:** Open to all TMIM individual policyholders who download and sign up for MyTokioApp within the Campaign Period.
- Lucky Draw Entries:** Each participant gets one (1) entry into the lucky draw upon completing the download and registration.
- Monthly Draws:** Winners are selected monthly.
- Participation Criteria:**
 - Download and register on MyTokioApp during the Campaign Period.
 - TMIM employees (permanent and contract) are not eligible.
- One Prize Limit:** Each participant can only win one (1) prize.
- Batch Eligibility:** Participants from a previous batch are not eligible for the following batch of the lucky draw.
- Winner Selection:** Winners are chosen randomly and announced on TMIM's website, social media, or via app notification the following month. TMIM may change or postpone the notification date.
- Contact:** If a winner is not reachable within 24 hours of notification, TMIM reserves the right to disqualify the winner and select another winner.
- Prize Collection:** Prizes must be claimed in person unless otherwise specified by TMIM. TMIM is not responsible for any damage or loss of prizes sent by courier.
- Representative Collection:** Winners can nominate a representative to collect the prize with a written authorization letter and ID copies.
- Non-Transferable:** Prizes are non-exchangeable, non-transferable, and not redeemable for cash.

Period	Prize
1 July – 31 July 2024	1) 1 x iPhone 15 Pro 2) 200 x RM20 Touch 'n Go eWallet credit
1 August – 31 August 2024	1) 1 x iPhone 15 Pro 2) 200 x RM20 Touch 'n Go eWallet credit



17. **Rule Changes:** TMIM can amend the rules, suspend, or cancel the Campaign.
18. **Cancellation:** TMIM can cancel, terminate, or suspend the Campaign with 14 days' notice. Participants are not entitled to any claims or compensation.
19. **Liability:** TMIM is only liable for losses directly caused by its gross negligence. TMIM is not responsible for indirect, incidental, or special damages.
20. **Final Decision:** TMIM's decisions on all matters related to the Campaign are final.
21. **Agreement:** By participating, participants agree to these Terms and Conditions.
22. **Data Use:** Participants agree to the collection and use of their personal data by TMIM for the Campaign and marketing activities, including advertising and publicity.
23. **Touch 'n Go eWallet Credit:**
 - Winners' mobile numbers will be shared with TNG Digital Sdn Bhd for credit reload purposes.
 - eWallet credit will be added by the following month. TMIM may change the credit date.
 - Winners must have a valid TNG eWallet account.
 - No cancellation or refund of credited amounts.