



Motor Year End Sales Campaign

Frequently Asked Questions

1. What is Motor Year End Sales Campaign?

Motor Year End Sales Campaign (“the Campaign”) aims to create awareness on motor Windscreen add-ons and Tokio Marine Private Car AutoPro product by offering a more affordable premium to our policyholders.

The Campaign runs from 1st October 2024 until 31st December 2024 (“Campaign Period”).

Eligible policyholders may enjoy lower premium during the Campaign Period when they purchase Private Car insurance policy with Tokio Marine Insurans (Malaysia) Berhad (“TMIM”).

The Campaign scope and eligibility criteria are in the following:

Campaign scope	Eligibility criteria
#1: 15% discount for Windscreen add-on premium	<ul style="list-style-type: none"> Applicable to private cars comprehensive policies (only vehicle aged 0) in West Malaysia region Applicable to private cars comprehensive policies (all vehicle ages) in East Malaysia region Applicable to new and renewal policies issued during the Campaign period. Mid-term inclusion is not allowed.

Campaign scope	Eligibility criteria
#2: Complimentary upgrade to Tokio Marine Private Car Auto Pro	<ul style="list-style-type: none"> Applicable to Tokio Marine Private Car AutoPro policies only Applicable to new and renewal policies issued during the Campaign period. Mid-term inclusion is not allowed. <p>Note: The complimentary upgrade to AutoPro shall be ceased at the expiry of Motor policy.</p>

2. Who is entitled for the Campaign?

The Campaign is valid for both new and existing TMIM Motor policyholders who insure their private car comprehensive insurance during the Campaign Period.

Mid-term inclusion of Windscreen add-on is not eligible for the Campaign

The Campaign is applicable to all distribution channels.

3. If I purchase my Tokio Marine Private Car AutoPro policy via TokioNow.com, am I eligible for this Campaign?

Yes, this Campaign is open to all eligible policyholders from all distribution channels.





4. **My policy is expiring on 10th January 2025, and I renew my policy on 21st December 2024, am I eligible for this Campaign?**

Yes, as we always encourage early renewal. You are eligible for the Campaign as long as cover note is issued by 31st December 2024; subject to the Campaign scope and eligibility criteria stated in FAQ #1.

5. **Is Private Car Third Party or Third Party Fire and Theft policies eligible for this Campaign?**

No. This Campaign is only open to the eligible private car comprehensive customers.

6. **Is Commercial Vehicle or Motorcycle policy eligible for this Campaign?**

No.

7. **I am driving a sport/high performance vehicle model and my intermediary has informed that my policy application is subject to underwriting approval. Am I eligible for the Campaign?**

Yes, you are eligible for the campaign if your policy has been assessed and approved as per TMIM underwriting rules; subject to the Campaign scope and eligibility criteria as stated in FAQ #1.

8. **My policy will be expiring on 20th October 2024, but I have already renewed my policy on 15th September 2024. Am I eligible for this Campaign?**

No, since the cover note has been issued before the Campaign period, you will not be eligible for this Campaign. Stay tuned for other TMIM campaigns in the future!