

TOKIO MARINE
Explorer Insurance



TOKIO MARINE
INSURANCE GROUP

Experiencing Trip Anxiety?

Cancel For Any Reasons

Mean Cancel For **ANY** Reasons

Uneasy about your upcoming flights due to recent events in the Middle East? Tokio Marine Explorer gives you the freedom to "Cancel For Any Reason".



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Supporting Your Travel Plans Amidst Recent Global Events

Dear Valued Tokio Marine Policyholders,

We are closely monitoring the recent developments in the Middle East. We understand that the evolving situation and subsequent disruptions to global air travel, including flight delays, reroutings, and cancellations, may be causing uncertainty regarding your upcoming travel plans.

At Tokio Marine, your safety and peace of mind are our highest priorities. We also know that in times of global uncertainty, travelers value flexibility more than ever. We would like to take this opportunity to remind you of the Cancel For Any Reason coverage available under our Tokio Marine Explorer Deluxe travel insurance.

Policyholders who purchased Tokio Marine Explorer Deluxe prior to 28 February 2026 and wish to cancel their upcoming trips due to the escalation in the Middle East may reach out to your intermediary or contact letusknow@tokiomarine.com.my for further assistance.

Terms and conditions apply.



We're Here For You. Wherever, You May Be.

If you are currently traveling and require immediate support, or if you have questions regarding a claim, please reach out to any of the following channels available to you.

To learn more about how our **Cancel For Any Reason** benefit works, or to review the full details of your Tokio Marine Explorer coverage, please visit tokiomarine.com/my.

Need help? Contact Us



Email Us

letusknow@tokiomarine.com.my



WhatsApp

+603 2027 8488

Mon - Fri | 8:30am - 5:30pm

Customer Service Hotline
1 800 88 0812

Mon - Fri | 8:30am - 5:30pm

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Life & Health | Property & Casualty

MEMBER OF PIDM

The benefit(s) payable under eligible product is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact TMIM or PIDM (visit www.pidm.gov.my).

Tokio Marine Insurans (Malaysia) Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.