



1 July 2022

Dear Valued Customers & Business Partners

Cease of Web Appointment

The Web Appointment service for walk-in customer will be ceased effectively from **1 July 2022** onwards.

Tokio Marine (Malaysia) Berhad (TMIM) customers may walk-in to TMIM HQ and branches without the need of an appointment.

For your safety and for the safety of others, customers and business partners will be required to wear a facemask when visiting our premises. Alternatively, please utilize the following Alternative Support Channels whenever possible:

- Email letusknow@tokiomarine.com.my
- Customer Service Hotline 1800 88 0812 (Mon to Fri)
- 24/7 Auto Assist 1800 88 1301 or 03-20535800
- WhatsApp Live Chat +603 2027 8488 (Mon to Fri)
- Claims Notification tmim.opsclaimsregistrations@tokiomarine.com.my
- Claims Portal tokiomarine.com (Accessible from top navigation menu)

Thank you for your kind cooperation.

The Management

Tokio Marine Insurans (Malaysia) Berhad

SCAN QR CODE



To chat on
WhatsApp Live

Tokio Marine
Insurans (Malaysia) Berhad
198601000381 (149520-U)

tokiomarine.com
Life & Health | Property & Casualty